

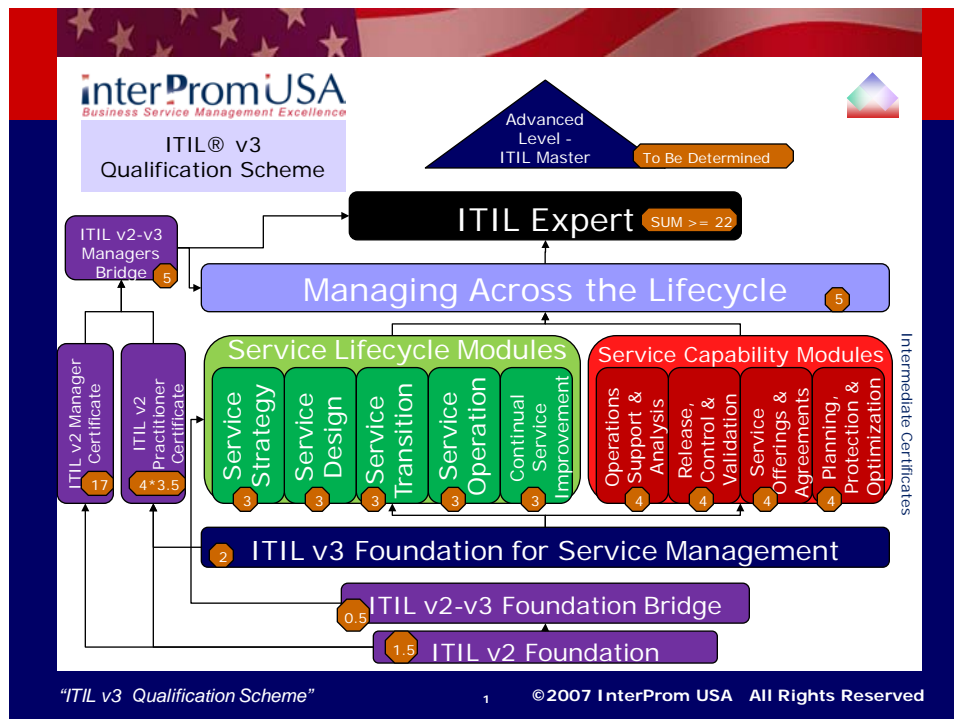


ITIL® v3 Qualification Scheme (as May 2009)

ITIL v3 Training Courses and Prerequisites

The diagram below lists the three ITIL v3 certification levels:

- ITIL v3 Foundation
- ITIL v3 Intermediate Certifications
 - Service Lifecycle Modules (5 training courses)
 - Service Capability Modules (4 training courses)
- Managing Across the Lifecycle



- The ITIL v3 Foundation certificate is a prerequisite for the Intermediate Certification training courses
- The ITIL v2 Foundation AND the ITIL v2-v3 Foundation Bridge are prerequisites for the Intermediate Certification training courses
- One needs to have gathered 15 or more credits of the Intermediate Certifications in order to go for the Managing Across the Lifecycle certification
- One can become an **ITIL Expert** when having gathered 22 credits or more
 - ITIL v2 Foundation Certification earns 1.5 credit
 - ITIL v2-v3 Foundation Bridge Certification earns 0.5 credits
 - ITIL v2 Practitioner Certification earns 3.5 credits each
 - ITIL v2 Service Manager certification earns 17 credits
 - ITIL v2-v3 Service Manager Bridge earns 5 credits



- ITIL v3 Foundation Certification earns 2 credits
- ITIL Service Lifecycle Module earns 3 credits each
- ITIL Service Capability Module earns 4 credits each
- ITIL Managing Across the Lifecycle earns 5 credits
- The requirements to become an **ITIL Master** have not been defined yet

Availability (as of May 2009)

- All ITIL v2 Certification Training Courses are available. Please visit our website for open enrollment schedules or a web-based & self-paced course or contact us for a competitive quote for an onsite class
- All ITIL v2-v3 Bridge Certification Training Courses are available. Please visit our website for open enrollment schedules or contact us for a competitive quote for an onsite class
- The ITIL v3 Foundation Certification Training Course is available. Please visit our website for open enrollment schedules or a web-based & self-paced course or contact us for a competitive quote for an onsite class
- On October 1st, 2008 the exam requirements for the following ITIL v3 Certification training courses have been released:
 - Service Lifecycle Modules
 - Service Transition
 - Service Operation
 - Service Capability Modules
 - Service Offerings & Agreements
 - Operational Support & Analysis
 - Release, Control & Validation
- On January 1st, 2009 the exam requirements for the following ITIL v3 Certification training courses have been released:
 - Service Lifecycle Modules
 - Service Strategy
 - Service Design
 - Continual Service Improvement
 - Service Capability Modules
 - Planning, Protecting & Optimizing
 - Managing Across the Lifecycle

Why Choose InterProm USA?

- InterProm USA is an **Accredited Training Provider** by EXIN and APMG
- InterProm USA is accredited for ALL ITIL v2 Certification Training Courses as well as the majority of the ITIL v3 Certification Training Courses and is actively pursuing accreditation for the remaining levels
- We use our **own accredited instructors who possess 17+ years of ITIL implementation experience**
- We use our **own accredited training course materials**

For more information call us at (+1) 480-699-9642, or visit and logon to our website at <http://www.interpromusa.com>.